Outbound Consolidated Approach

D2C base flow

D2D Rep

ASSISTED FLOW

T-Mobile Fiber Direct to Consumer Sales

Please follow the directions below for the best experience.

1. Open a new browser session (e.g., Google Chrome) with cookies enabled.
2. Never clear your cookies or cache during an order.
3. Verify your dealer code and complete your order.

Enter your dealer code

Dealer code*

Continue

Disclaimer: Only T-Mobile Fiber Direct to Consumer Authorized Dealers and their authorized users may use T-Mobile's information and communications systems. T-Mobile's information and communications resources are solely T-Mobile's property. No user has any expectation of privacy or confidentiality. T-Mobile may access, monitor, use, and disclose information stored on or sent over, or transmitted by, T-Mobile's systems to the fullest extent permitted by law. Unauthorized access can constitute criminal conduct and may be prosecuted as such.

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ASSISTED FLOW

Check availability

Enter your address to find out if T-Mobile Fiber is available where you live.

Address*
142 5th Ave, New York, NY 10011

Unit no.
2

Next

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ASSISTED FLOW

Congrats! You're eligible for T-Mobile Fiber at:

142 5th Ave
New York, NY 10011
Unit no. 2
Edit

Please select a plan

Fiber 500
~~$55~~ **$50/month**
*With $5 AutoPay discount, taxes and fees included. As low as $55/mo. for existing customers.

500 Mbps. Superfast performance for gaming, streaming, and more.

See plan terms

3 Promotions
- 1 month FREE
- Up to a $300 T-Mobile Fiber Prepaid Mastercard®
- $15/mo. credit for T-Mobile wireless customers

View details

Select plan

Broadband Facts
Fixed Broadband Consumer Disclosure
T-Mobile plan
Fiber 1 Gig (1000 Mbps)

Best Value

Fiber 1 Gig
~~$75~~ **$70/month**
*With $5 AutoPay discount, taxes and fees included. As low as $55/mo. for existing customers.

1000 Mbps. Blistering speeds for every device and user in your home.

See plan terms

3 Promotions
- 1 month FREE
- Up to a $300 T-Mobile Fiber Prepaid Mastercard®
- $15/mo. credit for T-Mobile wireless customers

View details

Select plan

Broadband Facts
Fixed Broadband Consumer Disclosure
T-Mobile plan
Fiber 1 Gig (1000 Mbps)

*To qualify for the T-Mobile Fiber autopay discount, your payment method must be a debit card or linked bank account. See full details

Make the jump to hyperspeed internet.

Surf, watch, work, and game faster than ever with T-Mobile Fiber home internet.

Gigabit plus speeds
Equal upload & download speeds up to 2000 Mbps

Wi-Fi 6 router ON US.
Enjoy massive bandwidth and steady performance.

No caps on data usage.
Take advantage of unlimited data.

No annual contracts.
Feel free to cancel service at any time.

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ASSISTED FLOW

Let's set up your account

Please provide the following information.

Already a T-Mobile customer? Please log in

Service Address
142 5th Ave,
New York, NY 10011
Unit no. 2
This will be used as your billing address.

Personal info

First name*
Last name*
Email*
Mobile phone number*
Date of Birth MM/DD/YY*

This helps us verify your identity to prevent fraud.

Continue

Create Account PIN

This website has a verified certificate and uses SSL to encrypt data going between your Web browser and the website. For information about how we collect, use, disclose, and protect your information, see the T-Mobile Privacy Policy.

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ASSISTED FLOW

Customer is a current wireless customer - Deposit required

A refundable **$100 deposit** is required before completing this order.

Deposit will be refunded after 12 on-time payments.

Customer is eligible for $15 wireless discount
1GB Plan is $55 with AutoPay and wireless discounts.

Continue

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ASSISTED FLOW

Let's get your installation scheduled

Our technicians will install your service at no charge.

Select your install date

Friday, February 02, 2024

Select available time slot

Shown in local time

8 - 10 a.m. | 10 a.m. - 12 p.m. | 1 - 3 p.m. | 3 - 5 p.m.

Schedule your install

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ASSISTED FLOW

Review your order

Check that your info is correct, then submit your order.

Contact info
John Doe
johndoe13@gmail.com
123-456-7890

Service address
142 5th Ave,
New York, NY 10011
Unit no. 2

Installation details Edit
Friday, February 02, 2024
8 - 10 a.m.

Payment info Edit
•••• •••• •••• 1234 Exp 12/24

Your plan Edit
Fiber 1 Gig (1000 Mbps) ~~$75~~ **$55/mo**
With $5 AutoPay discount. All charges and fees included

Equipment
Wi-Fi 6 router **Included**

Promos Add promo code
- Recurring Monthly discount – $15 discount on 1GB Plan for Fiber customers with T-Mobile service. **-$15/mo**
  More details
- Time bound discounts – Free MON service on Us. After 1 MON, regular charges apply. **-$75/mo**
  More details

Total Today **$100**
Show breakdown

Total 1–6 months **$0/mo**
Show breakdown

Total after 6 months ~~$75~~ **$55/mo**
Show breakdown

By clicking "Agree & submit order" I agree to the following T-Mobile Fiber Terms and Conditions, which contain mandatory arbitration of disputes unless you opt-out within 30 days of service installation.

T-Mobile Fiber terms & conditions

Complete order

This website has a verified certificate and uses SSL to encrypt data going between your Web browser and the website. For information about how we collect, use, disclose, and protect your information, see the T-Mobile Privacy Policy.

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ASSISTED FLOW

Order initiated

Order number: FPE12345

Have customer scan code to approve order immediately.

An email will also be sent to the customer for final approval of this order. They will have 24 hours to review and confirm if they don't want to confirm right away.

Re-send email

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Customer device

9:41

T-Mobile
To: name@email.com
9:52 AM

T-Mobile

Please confirm your order

Hi John,

You have a pending order for T-Mobile Fiber at:

142 5th Ave,
New York, NY 10011
Unit no. 2

Click here to confirm your order

You'll have 24 hours to confirm before your order is canceled.

Didn't make this request? Help us keep your account secure. Call Customer Care at 1-800-937-8997 or 611 from your T-Mobile phone. Remember, you can manage your account and get answers virtually anytime, anywhere in the app.

Thanks,
Your T-Mobile Team

This is an automated email. Please do not reply.

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ESPAÑOL

Log in

Email, or phone number

Next

Don't have a T-Mobile ID?
Sign up >

Don't want to Login?
Pay as a guest >

Try out T Life today
Scan the QR code for all your favorite T-Mobile benefits, and features, all in one app.

Continue your fiber order

Billing will start when your service is activated or your promotional period ends. Don't worry! You'll have a chance to review your final order on the next page.

Payment details

Name on card*
Petar

Card Number*
•••• •••• •••• 1111

Exp. date*
12 / 24

CVV*
123

Payment address
142 5th Ave, New York, NY 10011
Unit no. 2

Payment address matches service address

Continue to order review

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Review your order

Check that your info is correct, then submit your order.

Contact info
John Doe
johndoe13@gmail.com
123-456-7890

Service address
142 5th Ave,
New York, NY 10011
Unit no. 2

Installation details
Friday, February 02, 2024
8 - 10 a.m.

Payment info Edit
•••• •••• •••• 1234 Exp 12/24

Your plan
Fiber 1 Gig (1000 Mbps) ~~$75~~ **$55/mo**
With $5 AutoPay discount. All charges and fees included

Equipment
Wi-Fi 6 router **Included**

Promos Add promo code
- Recurring Monthly discount – $15 discount on 1GB Plan for Fiber customers with T-Mobile service. **-$15/mo**
  More details
- Time bound discounts – Free MON service on Us. After 1 MON, regular charges apply. **-$75/mo**
  More details

Total Today **$100**
Show breakdown

Total 1–6 months **$0/mo**
Show breakdown

Total after 6 months ~~$75~~ **$55/mo**
Show breakdown

Bu clicking "Agree & submit order" I agree to the following T-Mobile Fiber Terms and Conditions, which contain mandatory arbitration of disputes unless you opt-out within 30 days of service installation.

T-Mobile Fiber terms & conditions

Agree & submit order

Cancel order

This website has a verified certificate and uses SSL to encrypt data going between your Web browser and the website. For information about how we collect, use, disclose, and protect your information, see the T-Mobile Privacy Policy.

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Thanks for your order!

We've sent an email to <name@email.com> with your order and service installation details.

Order number: FPE12345
Save Print

Order summary

Contact info
John Doe
johndoe13@gmail.com
123-456-7890

Service address
142 5th Ave, New York, NY 10011
Unit no. 2

Installation details
Friday, February 02, 2024
8 - 10 a.m.

Payment info
Card will be billed each month with AutoPay
•••• •••• •••• 1234 Exp 12/24

Your plan
Fiber 1 Gig (1000 Mbps) ~~$75~~ **$70/mo**
With $5 AutoPay discount. All charges and fees included

Equipment
Wi-Fi 6 router **Included**

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  More details
- Time bound discounts – Free MON service on Us. After 1 MON, regular charges apply. **-$75/mo**
  More details

Total Paid Today **$0**

Total 1–6 months **$0/mo**
Show breakdown

Total after 6 months ~~$75~~ **$55/mo**
Show breakdown

Help us improve our service

Please take a moment to complete a short survey about your order experience.

Start survey

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